

ENTERTAINMENT VENUES: GAMING

This section includes gaming facilities, such as racetracks, casinos and bingo halls. These measures also apply to arcades.

AVERAGE LEVEL OF CUSTOMER INTERACTION



Work requires limited customer interaction.

EMPLOYEE + CUSTOMER PROTECTION



- Staff will be educated and trained on the appropriate use and disposal of personal protective equipment (PPE) and will have appropriate PPE available to them.
- Gloves and masks may be required, and usage could vary based on the level of interaction with customers, namely the touching of physical bingo cards and/or cash.
- If a customer or employee is sick, he or she will be sent home or to a healthcare facility.



- Limit the number of customers in the venue to better utilize best practices for social distancing.
- Stagger machines (i.e. turning off every other machine in order to keep a 6-foot distance between patrons).
- Customers will be barred entrance once the safe social distancing capacity has been reached.
- Limit capacity for food service seating to employ 6-foot distance between patrons.
- Barriers may be needed in some areas. Specifically, barriers could be used at bingo card purchasing stations, wager windows or stations and food service areas.



- Additional hand sanitizing stations will be available to patrons and employees.
- Any equipment used will be cleaned and disinfected after each use.
- Bathrooms should be sanitized after use.
- Sanitize any high-traffic areas, such as doorknobs, counters, etc.
- Follow restaurant guidelines for food service areas.



- Limit cash handling.
- Encourage customers to use credit/debit cards, tap to pay, Venmo, PayPal or another form of contact-less payment.
- Sanitize point of sale equipment after each use, including pens.

MORE ENTERTAINMENT RESOURCES

American Gaming Association: <https://www.americangaming.org/>

American Amusement Machine Association: <https://coin-op.org/>