

ANIMAL SERVICES

This includes veterinary offices, animal shelters and groomers.

AVERAGE LEVEL OF CUSTOMER INTERACTION



Work requires some contact with customers.

EMPLOYEE + CUSTOMER PROTECTION



- Masks should be used for employees working in close proximity.
- If a customer or employee is sick, he or she will be sent home or to a healthcare facility.



- At veterinary offices and groomers, owners should drop off their pets curbside while they receive services. Owners will wait for their pets in the car.
- Animal shelters should use virtual tours when possible and limit visits to appointment only. Only one customer should visit at a time.



- Limit cash handling.
- Encourage customers to use credit/debit cards, tap to pay, Venmo, PayPal or another form of contact-less payment.
- Sanitize point of sale equipment after each use, including pens.
- Provide hand sanitizer and disinfectant wipes at register locations.

MORE ANIMAL SERVICES RESOURCES

American Veterinary Medicine Association: <https://www.avma.org/resources-tools/animal-health-and-welfare/covid-19>

Louisiana Veterinary Medical Association: <https://lvma.org/>

Louisiana State Board of Veterinary Medicine: <https://www.lsbvm.org/>

National Dog Groomers Association of America: <https://nationaldoggroomers.com/>